

OUR MISSION STATEMENT



bharti vyas



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EXCEPTIONAL HOLISTIC BEAUTY THERAPY

Our mission at Bharti Vyas, is to provide exceptional holistic beauty therapy. We aim to provide the highest quality of treatments, skin care and customer services to all our clients. We endeavour to give our clients the tools they need to take control of their beauty and well-being needs...



FROM EXPERIENCE

When Bharti was in her 30's she suffered from acne and sought the help of a beauty therapist to help treat her. Her experience was both disappointing and demoralising. The therapist just did a facial, without explaining what the treatment was doing, what she felt on the skin and or what she could do to help herself - apart from selling her products which she should use at home until the therapist saw her next. Bharti left none the wiser and felt dependant on the therapist and out of control and in fact really let down. Especially, as going back meant spending money that she needed to put into running a home and a young family.



THE GENIUS OF GIVING THE CLIENT CONTROL

Bharti made it her mission to be nothing like the therapist she visited. The driving force behind her business was the passion to always communicate her knowledge and know-how onto the client and help give them control of their beauty and well being. This included incorporating not just her treatments and products into their lifestyles, but to also teach client how to connect with their skin. Her further education included bringing in the various holistic philosophies of Ayurveda, acupressure, aromatherapy into her work, which drew on ancient self help techniques to enhance her work outside her centre. Her mission was to make her advice practical, simple and easily incorporated into their lifestyle. Her own experience taught her that giving the client control meant it was more likely that they would achieve their skin care and well being needs - because we are working on their bodies.



40 YEARS LATER, BHARTI PRIDES HERSELF ON STILL SEEING THOSE CLIENTS

She wanted clients to leave feeling hopeful, upbeat, in control and confident knowing that the Bharti Vyas Team can be a good support system for them if they needed help further down the line. Making herself accessible to them, whether it be via skype, through her books, on the phone or in the salon. Unlike the therapist she saw, she vowed to only give clients what they needed and be that person they could go back to if they needed advice or help. 40 years later, she prides herself on still seeing those clients and their families, especially when they need support.



BHARTI TOOK THE TIME TO PASS HER KNOWLEDGE ON TO HER THERAPISTS

As Bharti's business grew as did her team, she nurtured the same philosophies to her therapists. So they could have pride in their work that they were truly and honestly making a difference. She took the time to pass her knowledge on to her therapists to enable them to be the best they can be for the client, without having to pressure sell or promise things they couldn't achieve. At the same time, she invests time in helping them look after themselves and boost their own energies and well being to have a positive impact on themselves , which then radiates onto the clients.